

# Member Telephone System: Login Menus

Always listen carefully to prompts as menu items can change.



Call 631.924.8000, PRESS [1] for Current Members, then PRESS [3] to access the Member Telephone System  
Or Call Toll Free: 1.800.833.7328

After selecting English [1] or Spanish [2] you will be connected to our Main Menu.

## MAIN MENU

- 1 Account / Loan Information
- 2 Lost or Stolen Debit or Credit Cards\*
- 3 Debit Card Activation\*
- 9 End Call
- 0 Speak to Representative
- # Repeat Menu

\*Selecting option #2 or #3 from the Main Menu will transfer you directly to the appropriate service provider number

## Select Login Method

- 1 Login by Member Number
- 2 Login by Social Security Number
- 9 Return to Main Menu
- # Repeat Menu

Enter Member #

Enter PIN

Enter SSN

Enter PIN

## Select Account Type

See other menus pg. 2

- 1 Checking or Money Market
- 2 Savings
- 3 Certificate of Deposit
- 4 Loans
- 5 Credit Cards
- 6 Mortgages
- 7 Change MTS PIN
- 0 Speak to Representative
- 9 Return to Main Menu
- # Repeat Menu

See **Savings/Checking/ & Money Market** menu

See **Certificates** menu

See **Loans** menu

See **Credit Cards** menu

See **Mortgages** menu

# Member Telephone System: Account Menus

Always listen carefully to prompts as menu items can change.



## Savings/Checking/Money Market

- 1** Balance and Last Deposit  
Balance & Available Balance provided
- 2** Review Transactions
- 3** Transfer Funds
- 4** **Make a Payment**
- 5** Interest Information
- 6** Inquire other accounts/  
Change MTS PIN
- 9** Return to Previous Menu
- #** Repeat Menu

## Loans

- 1** Balance and Payment Info
- 2** Review Transactions
- 3** Loan Payoff Information
- 4** Interest Information
- 5** Transfer Funds
- 6** **Make a Payment**
- 7** Inquire other accounts/  
Change MTS PIN
- 9** Return to Previous Menu
- #** Repeat Menu

## Certificates

- 1** **Current Balance**
- 2** Review Transactions
- 3** Interest Information
- 4** Inquire other accounts/  
Change MTS PIN
- 9** Return to Previous Menu
- #** Repeat Menu

## Credit Cards

- 1** Current Balance
- 2** **Make a Payment**
- 3** Inquire other accounts/  
Change MTS PIN
- 9** Return to Main Menu
- #** Repeat Menu

## Mortgages

- 1** Current Balance
- 2** **Make a Payment**
- 3** Inquire other accounts/  
Change MTS PIN
- 9** Return to Main Menu
- #** Repeat Menu